

Health Insurance

Aditya Birla Health Insurance Co. Limited



ADITYA BIRLA
CAPITAL

1800-270-7000

At Aditya Birla Health Insurance, we are committed to give our customers a hassle-free claims experience.

Cashless Claims:

The customers can avail cashless claim benefit at 5000+ network hospitals.



Get admitted to any of our network hospitals and visit the TPA/ Admin desk.



Fill the pre-authorization form and submit it with the hospital within 24 hours in case of emergency hospitalization & in 48 hours prior to admission in case of planned hospitalization.



The network hospital will send the form to us for approval.



We will verify the details and provide our decision (approval /query) within 2 hours to the network hospital. In case of denial, we will call the customer and inform the reason for repudiation.

Please note: We will settle the claim on completion of all formalities with the hospital as per the terms & conditions listed in your policy. The list of network hospitals and claim form is available on our website www.adityabirlacapital.com/healthinsurance

Reimbursement Claims:



In case of emergency hospitalization, intimate us at 1800 270 7000 within 48 hours of admission & in case of planned hospitalization, please intimate us 48 hours prior to hospitalization.



After the treatment pay the medical bills directly to the hospital. Do not forget to collect original hospital bills & receipts, discharge summary, investigation reports, pharmacy bills and any other necessary document for filing the claim, in original form from the hospital.



Submit the claim form along with the supporting documents on the ABHI app/ the nearest branch within 15 days of discharge. You can download the claim form from our website - www.adityabirlacapital.com/healthinsurance



We will review the details and seek more information if required in case of repudiation, we will make a call within 5 working days.



If the claim is approved we will reimburse the approved amount through NEFT to your registered bank account within 7 working days.

Please note: All the communication will be done on your registered email address and phone number.